



KEY FACTS

HOURS OF OPERATION

- 8am – 10pm, Monday – Thursday
- 8am – 12am, Friday – Sunday

PASSENGER SAFETY AND RESTRICTIONS

- Up to 18 passengers per ride, including one AeroBalloon flight attendant
- All passengers must be at least 5-years old and more than 40” tall
- Children under the age of 16 must be accompanied by an adult
- No smoking
- No food or beverage
- No strollers or baby carriages
- Cameras (video/still) and binoculars must be secured to the body with a neck or wrist strap
- Hands must be kept inside the gondola at all times
- Persons with health conditions should consult a physician prior to flying with AeroBalloon
- It is not advisable for those who are apprehensive about heights to participate in an AeroBalloon flight

RESTRICTED FLYING

- AeroBalloon will not fly in inclement weather or when wind speeds exceed 25 mph.
- AeroBalloon will monitor wind speed with an anemometer attached to the top of the balloon. The anemometer will communicate directly with a hand-held readout at site control.
- AeroBalloon established a weather line (646-827-6827) that is updated throughout the day indicating wind conditions and whether or not the balloon is flying.

FLIGHT PROCEDURES

Passengers will be given a safety harness and escorted to the balloon launch pad. Once passengers are inside the balloon, the harness will be attached to the gondola. The balloon will ascend up to 350 feet and total flight time from ascension to landing will be approximately 8-10 minutes.

RESERVATIONS

- Except for the hours between 8am and 10am, all flights will be on a first come first served basis.
- Call (312) 224-8827 to book reservations for flights between 8am and 10am.
- All individuals making reservations are encouraged to call the weather line (646-827-6827) in advance of their flight to ensure that the balloon is flying at their prescribed time.

TICKET PRICES

- Adults: \$25
- Children 12 and under: \$15
- Seniors 65 and up: \$15
- Veterans & Active Duty Military: \$15
- Balloon Buy-out: \$500/ride
- Special Events: Negotiated on a case-by-case basis

Tickets can be purchased in advance online at www.aresttravel.com/destinations/chicago.

Passenger fees include all applicable taxes. Cash and all major credit cards are accepted. Prior to payment, passengers will be required to sign a liability waiver. Only on-line payments through ARES and balloon buy-outs require advance payment.